



INTRCEPTIONS^{LLC}
A HEALING ARTS COMPANY
Bonnie Heidbrak RPh, MBA, RMT, CHom, CCH, RSHom(NA)
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Service Rates – effective -5/1/08

My standard charges are as follows:

For Individuals

Adult Initial interview	\$285.00
Covers initial in-depth consultation, the first follow up (within the first month) and all phone calls and remedies for the first month.	
Pediatric Initial interview (under 10 years old)	\$200.00
Covers initial in-depth consultation, the first follow up (within the first month) and all phone calls and remedies for the first month.	
Follow ups - monthly rate	\$ 75.00
Includes any appointments (except initial interview) and all phone calls and remedies.	
Follow up appointment –if you are not paying the monthly rate.	\$ 40.00
This is only for a ½ hour follow up appointment. The remedy will be an extra charge as well as shipping charges if incurred. There will as be a charge for phone calls lasting more then 5 minutes. (See below for additional information)	

For Families

Initial appointments for 3 members of the immediate family	\$ 500.00
Covers initial in-depth consultations, the first follow ups (within the first month) and all phone calls and remedies for the first month.	
Each additional family member is	\$ 170.00
Follow up monthly rate for 3 members of the immediate	\$ 150.00
Includes any appointments (except initial interview) and all phone calls and remedies.	
Each additional family member is	\$ 50.00

For Animal Companions

Initial Consultation	\$100.00
Covers one hour in-depth consultation, visit to home (if within 10 miles*) and all phone calls and remedies for the first month.	
Follow up monthly rate	\$ 30.00
Covers follow up appointment(s) and all phone calls and remedies for the month	

* I prefer to see animal clients in their home for the first visit. If I have to travel more 10 miles to see the animal, then there will be an additional charge for time/travel. This rate is \$10 for each additional 10 minutes of travel after the initial 10 miles.

Long Distance Telephone Appointment Cost of the Call (If I call you) @\$.05/minute

Payment

Payment is expected at the item of your visit. I accept cash, checks and credit cards. I do not accept insurance forms in lieu of payment but I am happy to provide you with a receipt for your insurance.

There is a full money back guarantee if you are not satisfied with results after 4 months.

Emergencies

While I treat a wide range of conditions, you should know that this is not an emergency facility. In the event of an acute illness or injury, I will make every effort to give prompt attention to established patients and, if necessary make referrals to an appropriate health care provider. If you have an emergency and are unable to reach me, please go to an emergency care service.

General Information

To make sure that your remedy is a good match to your symptoms I may need additional time to study your information thoroughly after we meet for the first time. In homeopathic treatment it is unusual for two people with the same condition to need the same remedy. So I may spend additional time in order to individualize the treatment.

You need to schedule your first follow up visit three weeks after you start taking your remedy. In addition I may ask you call me between consultations for a short update. This consistent contact enables me to keep your records current and be informed of your progress or general condition. The length of time between visits varies. The frequency of the visits is tailored to the specific needs of the client. The length of time homeopathy takes is dependent on the nature and duration of the state and the response to the remedy. Follow up visits are generally one half hour.

Records of client visits and other transactions are confidential. Ms. Heidbrak may, for purposes of improving your care, discuss a case in a confidential manner with a professional peer, without disclosing any information by which you might be identified. Any other use of your case information such as teaching, research, or publication in professional journals would require separate and specific permission from the client.

If you do not participate in the monthly plan then the follow applies:

Appointments

Follow up appointments are scheduled for 25-30 minutes. If you require more time, and additional appointment time is available, your visit may be extended beyond its' scheduled time. There will be an additional charge for a longer visit.

Telephone Consultations

I am available to answer brief questions, clarify instructions or for just touching base regarding remedy results. If you are not on the monthly plan telephone calls that exceed five minutes in length will be considered telephone consultations. These will be prorated at the regular office visit rate

Rescheduling Appointments

I charge 50% of your scheduled visit's fee if you miss or cancel you appointment less than 24 hours before the scheduled time and I am unable to fill your vacated appointment. Please notify me as far in advance as possible if you are unable to keep an appointment or need to reschedule.

Mailing Remedies

If you are unable to pick up your remedy at the office, it can be mailed to you upon request. There will be a shipping and handling fee of \$4.50 for all remedies that are mailed if you are on the monthly rate.

If you would like to discuss any aspect of your homeopathic therapy, please call me and I will be happy to answer any questions.